



Supporting CommUnity

Boomers Through the Z's – Success with a Multi-Generation Staff

The approach that each person uses on the job and how they perform certain work tasks are deeply rooted in their generational experiences and values. As the mass exodus of the baby-boomer generation leaders continues to happen, the up-and-coming millennial generation pushes in for their chance at the helm, and Gen Z nipping at their heels, there is a great need to find a positive way for the transition to happen. In this session, Lori will help you learn ways to blend the different generations into a cohesive and positive team as well as creating an environment of cooperation that meets the needs of your staff regardless of their age. You will identify ways to encourage a positive internal culture that that gets projected externally to the customers.