



Training for the Ages; Creating an Effective Multi-Generation Team

Do you ever find yourself shaking your head in wonderment with your younger employees? Are there times that you wish you could get your “traditionalist” staff on board with a new way of doing things? Many of the approaches that each person takes are deeply rooted in their generational experiences. This training will help everyone understand what those differences are and how we can support each other while also gaining insight on why we do what we do. Learn ways to blend the different generations into a cohesive and positive team as well as creating an environment of cooperation that meets the needs of your staff regardless of their age. You will identify ways to encourage support for the internal atmosphere that gets projected to the outside customers.